**Reporting a blocked drain**

<http://www.suffolk.gov.uk/roads-and-transport/roads-pavements-and-verges/flooding-and-drainage/highway-drainage/report-a-blocked-drain/>

**Do not** report a blocked drain online if:

* it poses an [**immediate danger to public safety**](http://www.suffolk.gov.uk/roads-and-transport/highway-maintenance/reporting-highway-maintenance-emergencies/) - call **0345 606 6171**
* it’s on a [**trunk road**](http://www.suffolk.gov.uk/roads-and-transport/highway-maintenance/management-of-trunk-roads-in-suffolk/) in Suffolk - call the Highways England Information Line on **0300 123 5000**
* it's on a [**private road**](http://www.suffolk.gov.uk/roads-and-transport/road-adoption/), private land or a car park - this is the responsibility of the land owner or [**Anglian Water**](http://www.anglianwater.co.uk/help-and-contact-us/)
* the drain is blocked by leaves and litter - contact the [**borough or district council**](http://www.suffolk.gov.uk/council-and-democracy/borough-district-parish-and-town-councils/) to clear this

**Reporting a pothole**

<http://www.suffolk.gov.uk/roads-and-transport/roads-pavements-and-verges/potholes/report-a-pothole/>

**Do not** report a pothole online if:

* it poses an [**immediate danger to public safety**](http://www.suffolk.gov.uk/roads-and-transport/highway-maintenance/reporting-highway-maintenance-emergencies/) - call **0345 606 6171**
* it’s on a [**trunk road**](http://www.suffolk.gov.uk/roads-and-transport/highway-maintenance/management-of-trunk-roads-in-suffolk/) in Suffolk - call the Highways England Information Line on **0300 123 5000**
* it's on a [**private road**](http://www.suffolk.gov.uk/roads-and-transport/road-adoption/)